SMP FAMILY FEUD
GAME INSTRUCTIONS & ANSWER KEY

Senior Medicare Patrol of Idaho is supported by a grant from the U.S. Administration for Community Living (ACL) through the Idaho Commission on Aging (ICOA). Game created by: The Senior Medicare Patrol of Eastern Idaho, Area VI Agency on Aging
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**Game Materials**

- Projector
- Projector Screen
- Laptop and Speakers
- **Post-It Self Stick Easel Pad** (Team’s score card)
- Poster Markers
- Prizes

**Rules and Instructions**

**GAME SET UP**

- Set up the projector, screen, speakers and laptop prior to start of event.

- Divide the audience into two teams, or “families”. Have each team pick a family name and designate a team captain.

- Place two *Post-It Self Stick* posters on wall to keep track of the two teams’ score. Label each poster with the team’s name.

**GAME RULES**

**Face-Off**

- For each round, the families will designate one contestant to face-off against a contestant from the other team.

- The first question will be revealed and read. The first contestant to raise their hand gets a chance to answer the question.
• If the contestant’s answer is on the list of possible answers, then that family can choose whether to play the question out or give it to the other family. If their answer is incorrect, then the contestant from the other team has a chance to answer. The aforementioned rules of getting it right or wrong with the first contestant are also applicable to the second contestant.

Family Feud Rounds

• The family that wins the face-off can decide to continue guessing all of the possible answers to the question, or they can pass it to the other team.

• Tip: Have the team captain alternate team contestants to allow for whole team participation.

• If the family decides to play out the question, then they must get all of the possible answers while only getting two or fewer incorrect answers (also called strikes) in the process. If they succeed in doing this, then they get all of the points available for that round (which is simply all of the points for that question).

• Three strikes allow the other team a chance to steal the points from the answers that have already been revealed. The opponent team has one chance to guess an answer and if it is on the list, then they get the points for their answer plus all of the points from the answers that have been revealed by the other family. If their guess is incorrect, then the original family gets points for all of the answers that they answered correctly prior to getting three strikes. If a team gets three strikes and the opponent team makes a guess, the remaining answers will then be revealed; however, the points for these previously uncovered answers will be not be awarded.
Rules for “Fast Money” Round

- The bonus round, “Fast Money”, can be played after the normal rounds have been completed (or when it’s time to wrap-up).

- The “Fast Money” round does not have a set amount of points assigned to each question, because it only has one answer. It is best to give each answer a substantial amount (i.e.: 50 points) so that the “Fast Money” round can be a possible catch-up round for the losing family.

- Families will each pick a contestant to compete in these “Fast Money” rounds. The family with the most points will get the opportunity to go first. The other chosen contestant from the opposing family will need to leave the room so that he or she cannot hear the questions and subsequent answers. If a family member from the opposing team is caught giving out information to their family contestant, then that family will be disqualified from participating in the “Fast Money” round.

- The family member contestant will have one minute to answer a series of questions that only have one specific answer. (Tip: Use the timer on the PowerPoint slide.)

- The contestant only gets one guess per question. If the answer is correct, the presenter clicks the + sign which is followed by victory music. If they get it wrong, the presenter clicks the X, which makes the strike noise.
Once indicated whether the contestant has answered correctly or incorrectly, click on the next box to reveal the next question. This process continues until time runs out, or until the contestant has guessed on all ten “Fast Money” questions.

**ALTERNATE RULES**

**Simplified Ruleset**

If preferred, use the following alternative and simplified rules as needed.

- The presenter and the audience work together as a team. Each question will be revealed and then the members of the audience can simply call out answers. When a correct answer is called out, it can be revealed on the PowerPoint. The presenter is encouraged to provide hints as needed, and/or reveal answers to keep the game progressing.
- Omit keeping score.
- Omit strikes.
- Omit the “Fast Money” round.
- Distribute prizes to all of the audience for participating.

**Timed Game Play**

The objective of a timed game is to gain the most points before the time is up. Tip: Allow for minimum of 15 minutes of play time to maximum of 60 minutes of play time.

- Follow *Game Rules* (or *Simplified Rules*, if preferred). Play until out of time.
- When the timer goes off, the team with highest score wins.
- Omit “Fast Money” round, if out of time. Or save 5 minutes at the end to play the “Fast Money” round.
Using the Game Board (PowerPoint Presentation)

To play the game, play the slide show from the beginning.

INTRO

The first two slides will play through and send the presentation to the first round (the third slide).

- To skip ahead of the introduction slides, click the right arrow on the keyboard and the presentation will go to the first round.

NAVIGATING THE GAME (POWERPOINT SLIDES)

It is important to correctly navigate the slides for each round.

- Click the “show question” button (located in the bottom-left corner of the slide) to reveal the question.
- Read the question aloud as it appears on the slide.
- While the question appears, the words light up in sequence until the end of the question. Once the last word has lit up, click the “hide question” button (located in the bottom-left corner of the slide) to show the numbered boxes.
- The contestants can begin to make guesses as soon as the numbered boxes appear. Click the number that corresponds to the answer given (refer to the answer key).
- Once a family has control of the round, they will continue to guess. Click the number to the corresponding answer if they get it right. If they get it wrong, click the red “X” (strike button) in the bottom-right corner.
- Navigate through the rounds (slides) by using the yellow arrows, located in the bottom left corner.
Sound Buttons

Sound buttons are located in the bottom right corner of each slide.

- Use the “cheer” or “boo” button at your discretion throughout the round.
- “Win” button can be used if a family correctly guesses all of the answers to the question.
- “Lose” button can be used if the family gets three strikes.
- The “silence” button cuts off any current sounds.

“Fast Money” Game Board

- Once the first contestant is ready to start, start the timer (located the top-right of the slide). Once the timer starts, quickly click/reveal the first question for the contestant. (Alternatively, reveal the first question just prior to starting the timer).
- Reveal and read the questions aloud for the contestant to make guesses. Hit the “+” button for correct answers and the “X” button for incorrect answers.
- Refer to answer key for “Fast Money” answers.
Family Feud Answer Key—Rounds #1-25

#1 You’re stranded on a deserted island, what’s the first thing you do?
1. Find Water (30)
2. Find Food (22)
3. Build Shelter (20)
4. Look for Help (16)
5. Build a Fire (12)

#2 Name a food you like so much that you’d hate to be allergic to it:
1. Chocolate (26)
2. Milk (23)
3. Seafood (8)
4. Ice-cream (6)
5. Pizza (6)
6. Eggs (5)
7. Strawberries (5)
8. Meat (4)

#3 Which part of Medicare loses the most money as a result of improper payment errors?
1. Part B (40)
2. Part A (30)
3. Part C (20)
4. Part D (10)

#4 What are some ways to avoid Medicare fraud?
1. Safeguard Your Info (20)
2. Ask about Charges (20)
3. Review MSNs/EOBs (20)
4. Avoid “Free” Stuff (20)
5. Healthcare Journal (20)

#5 Name something that you would hate to find in your cellar:
1. Rats/Mice (64)
2. Snake (15)
3. Water (6)
4. Bugs (5)
5. Dead Body (3)
6. Cobwebs/Spiders (2)
7. Burglar (2)
8. Mold (1)
### #6 What are some red flags that may show you have become a victim of identity theft?
1. Account Statements (12)
2. MSN/ EOB’s (12)
3. Late Bills (12)
4. Unrecognized Bills (12)
5. Debt Collectors (12)
6. IRS Notice (12)
7. Accounts for Minor Child (12)
8. Checks Turned Down (12)

### #7 Name a card game best played by four people:
1. Bridge (55)
2. Poker (17)
3. Pinochle (12)
4. Canasta (2)
5. Gin (2)
6. Uno (2)

### #8 If you are suspicious about a charge on your MSN, who should you contact?
1. Healthcare Provider (30)
2. SMP/ SHIP (30)
3. CMS (30)

### #9 Top 8 Most Fraudulent States:
1. Florida (35)
2. Colorado (20)
3. Delaware (15)
4. Maryland (10)
5. Nevada (8)
6. Arizona (6)
7. Virginia (4)
8. Georgia (2)

### #10 You get a call from someone stating they are from Medicare. They want to verify your Medicare number to send you a new card. What do you do?
1. Hang Up! (20)
2. Say “No, Thank you”. (20)
3. Call Medicare (1-800-MEDICARE) (20)
4. Don’t share your information (20)
5. Report the call (ftc.gov) (20)
### #11 Besides toothpaste, name something in a tube:
- Meds/Ointments (33)
- Shampoo (14)
- Glue (12)
- Hair Gel (10)
- Caulking/Sealant (7)
- Frosting (4)
- Lipstick (4)
- Paint (4)

### #12 Identity theft is a common consequence of Medicare fraud. The definition of identity theft includes these 3 general types of incidents:
- Unauthorized Use on Existing Account (30)
- Opening New Account (30)
- Fraudulent Purpose (30)

### #13 Who should Medicare beneficiaries contact if their Medicare number becomes compromised?
- Senior Medicare Patrol (25)
- Medicare Fraud Department (25)
- Healthcare Providers (25)
- FTC ID Theft Hotline (25)

### #14 What kinds of healthcare services have been caught committing Medicare fraud?
- Hospitals (15)
- Hospice Care (15)
- Ambulance Services (15)
- Skilled Nursing Facilities (15)
- Home Healthcare (15)
- DME Companies (15)

### #15 Name something people push around:
- Cart (50)
- Baby Stroller (27)
- Vacuum (8)
- Lawn Mower (5)
#16 What words are red flags to indicate that a medical product might be a scam?
1. Free (20)
2. Secret Formula (20)
3. Breakthrough (20)
4. No Side Effects (20)
5. No More Doctor (20)

#17 Name common types of Medicare fraud scams.
1. Medicare Card Scam (12)
2. Obamacare Scam (12)
3. Ambulance Fraud Scam (12)
4. DME Fraud Scam (12)
5. Home Health/ Hospice Fraud Scam (12)
6. Nursing Facilities Fraud Scam (12)
7. Prescription Drug Fraud Scam (12)
8. Medicare “Changes” Scam (12)

#18 Besides a bathing suit, name something people wear in the water:
1. Goggles/Mask (28)
2. Bathing Cap (20)
3. Shorts (14)
4. Wet Suit (8)
5. Ear Plugs (7)
6. Fins (5)
7. Life Jacket (4)

#19 What are some common Medicare fraud schemes that you could prevent by reviewing all of your MSN’s?
1. Fraudulent Bill (25)
2. Fake Provider (25)
3. Waiving Deductible (25)
4. Upcoding (25)

#20 Name something a man might do for a woman that she would think is romantic:
1. Give Flowers (80)
2. Candlelight Dinner (9)
3. Give Chocolate (2)
4. Take on Trip (2)
### #21 Roles of Senior Medicare Patrol Volunteers
1. Group Presentations (25)
2. Medicare Fraud Counseling (25)
3. Community Outreach (25)
4. Assist with Administration (25)

### #22 What are some ways identity thieves can misuse personal information for a fraudulent purpose?
1. Medical Care (15)
2. Getting a Job (15)
3. Government Benefits (15)
4. Renting Apt/House (15)
5. Avoiding Law Enforcement (15)
6. Steal Your Money (15)

### #23 Name an occasion for which someone might be tempted to rent a fancy car:
1. Wedding (57)
2. Prom (30)
3. Reunion (6)
4. Anniversary (3)

### #24 What are the steps to prevent Medicare fraud?
1. Protect (33)
2. Detect (33)
3. Report (33)

### #25 Top 8 Scams targeting our nation’s seniors as identified by the U.S. Senate Aging Committee:
1. IRS Impersonation Scam (40)
2. Sweepstakes Scams (16)
3. Unsolicited Phone Calls (11)
4. Computer Scams (10)
5. Identity Theft (9)
6. Grandparent Scams (6)
7. Elder Financial Abuse (5)
8. Government Grant Scams (3)
**Family Feud Answer Key—“Fast Money”**

<table>
<thead>
<tr>
<th>Question</th>
<th>Answer</th>
</tr>
</thead>
<tbody>
<tr>
<td>#1 T/F Medicare fraud is a rare crime that we shouldn’t worry about.</td>
<td>FALSE</td>
</tr>
<tr>
<td>#2 What does SMP stand for?</td>
<td>SENIOR MEDICARE PATROL</td>
</tr>
<tr>
<td>#3 The difference between fraud/abuse and errors is ___ ___ ___ ___ ___?</td>
<td>INTENT</td>
</tr>
<tr>
<td>#4 How do you detect billing inaccuracies?</td>
<td>REVIEW MEDICARE SUMMARY NOTICES</td>
</tr>
<tr>
<td>#5 Year SMP Program was formed?</td>
<td>1997</td>
</tr>
<tr>
<td>#6 For each dollar that is spent fighting Medicare fraud, how many dollars are returned?</td>
<td>$8</td>
</tr>
<tr>
<td>#7 Approximately, how much money does the Medicare trust fund lose each year to Medicare fraud, errors and abuse?</td>
<td>$60 BILLION</td>
</tr>
<tr>
<td>#8 According to CMS, how many compromised Medicare numbers are there?</td>
<td>284,000</td>
</tr>
<tr>
<td>#9 ___ ___ ___ are the first line of defense in fighting Medicare fraud.</td>
<td>YOU</td>
</tr>
<tr>
<td>#10 T/F Identity theft is a possible consequence of Medicare fraud?</td>
<td>TRUE</td>
</tr>
</tbody>
</table>
Contact Information

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